



Report of:

Meeting of:	Date	Agenda item	Ward(s)
Health & Care Scrutiny	18 th November 2014		All

Delete as appropriate	Exempt	Non-exempt

SUBJECT: LOCAL ACCOUNT OF ADULT SOCIAL SERVICES 2013/14

1. Synopsis

1.1 This report sets out highlights of adult social services Local Account for the year 2013/14.

2. Recommendation

2.1 To note the contents of this report and its appendix.

3. Background

3.1 Local Accounts have replaced the Care Quality Commission’s annual performance assessment of adult social services. Islington’s Local Account, attached as Appendix one. Councils are asked to produce a report for residents, based on local priorities and key performance areas. There is no prescribed format or content for the report. Islington’s Local Account demonstrates that the council continues to provide high quality social care to local residents. National user and carer satisfaction surveys, carried out as part of the national social care outcomes framework, showed that 87% of respondents were satisfied with the services they received. Feedback from these surveys has indicated that service user self-reported quality of life has improved compared to our 2012-13 position and is reflected in an improved comparator position in London

3.2 The council has retained its status as a leader in the field of transformation and personal budgets. At the end of the 2013/14 financial year, 89% of users received their services via a personal budget, giving Islington the second highest proportion of personal budget users in London. Islington has one of the proportions of service users and carers that receive services through direct payments in London.

Islington’s philosophy of care is to help people regain their independence, enable people to stay in their own home, and live as independently as possible for as long as possible. This is demonstrated by the results we achieve. In 2013/14, 70% of people who used local re-ablement services regained their independence and needed no further care. 91.2% of users of intermediate care or re-ablement were still living at home 91 days after they had left the service. In delayed transfers of care, the council was one of the top performers in London, with 4.9 delayed transfers of care per every 100,000 of the

Islington population.

This has been achieved in the context of national reductions in public finances and without raising Islington's social services eligibility criteria. Islington remains one of only 4 boroughs in London to still meet moderate needs eligibility.

- 3.3 The format of this year's Local Account is set out to reflect the department's commitment to 'Make it Real'. Progress and actions delivered have been put under the key 'Making it Real' themes to enable local residents to see our progress against these and to understand where we are on our journey to delivering more personalised services.

4. Conclusion

- 4.1 The Local Account sets out the main achievements in providing support and safeguarding vulnerable and disabled adults in Islington. The Council continues to provide high quality social services to local residents and has made significant progress in transforming social care.

Appendices

Appendix 1: Islington Council Adult Social Services Local Account 2013-14

Final report clearance:

Signed by:

Date:

Received by:

Date:

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